GOVERNMENT OF INDIA
SHIPPING, ROAD TRANSPORT AND HIGHWAYS
LOK SABHA

STARRED QUESTION NO:337
ANSWERED ON:21.03.2007
TOLL TAX COLLECTION ON NATIONAL HIGHWAYS
Yadav Shri M. Anjan Kumar

Will the Minister of SHIPPING, ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) whether several public and private agencies are engaged in the task of collection of toll-tax on the National Highways;

(b) if so, the details thereof;

(c) whether the Government has received any complaints from the local people against collection of toll tax by these agencies;

(d) if so, the details thereof;

(e) whether the Government monitors the work of these agencies engaged in the task of toll-tax collection; and

(f) if so, the details thereof?

Answer

THE MINISTER OF SHIPPING, ROAD TRANSPORT AND HIGHWAYS
(SHRI T.R.BAALU)

(a) to (f): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (f) OF LOK SABHA STARRED QUESTION NO. 337 REGARDING TOLL TAX COLLECTION ON NATIONAL HIGHWAYS ASKED BY SHRI ANJAN KUMAR M. YADAV FOR ANSWER ON 21.03.2007

(a) and (b): User`s fee(Toll) on National Highways are being collected through Public and Private agencies as the per National Highways Act, 1956 and associated Rules made thereunder. The National Highway wise details of agencies are given in Annexure-I.

(c) and (d): During the last one year, thirty five complaints were received from the users of the facilities in respect of gross irregularities and corruption in collection of fee, misbehavior of staff of fee collecting agencies, delay in issue of monthly passes and overcharging of fees.

(e) and (f): The activities of these agencies are being monitored in the following way:
1. Surprise checks and frequent inspections.
2. By engaging local fee auditors.
3. By appointing round the clock Toll Supervisors.
4. By sending decoy customer.
5. On the spot observation at toll plaza of all the transactions for a defined period by an agency.